Liège, November 03, 2026

As Managing Director of What a Work SRL, I recognize the importance of impartiality in all conformity assessment activities, including management system certification, validation and verification. I am committed to ensuring that these activities are conducted with impartiality, integrity, confidentiality and competence.

What a Work SRL identifies, evaluates and manages conflicts of interest and threats to impartiality to ensure the objectivity of its conformity assessment activities and decisions. Commercial, financial or other pressures shall not compromise this commitment.

The company's values are therefore based on the following three pillars:

Trust
We build relationships with our clients based on integrity, transparency, and rigor. Trust is at the heart of our mission, and every audit process aims to strengthen it.

Efficiency
We deliver clear, structured, and responsive conformity assessment services, while complying with the most stringent regulatory requirements. Our commitment: smooth, controlled processes with high added value.

Responsibility
Each assignment is conducted with a strong ethical awareness. We take full responsibility for our decisions, with complete impartiality, full traceability, and justifiable results. Being responsible means guaranteeing the reliability of each audit.

We take appropriate action to correct misleading statements suggesting that conformity activites would be simpler, easier, faster or less expensive through the use of a particular consultancy provider.

To this end, I am committed to ensuring that our quality system complies with the requirements of the ISO/IEC 17029 and ISO/IEC 17021-1 standard and associated other standards or framework (e.g. ISO/IEC27006 or IAF MD documents)and to annually monitoring the effectiveness of the system in place.

All staff in the conformity department undertake to be involved and motivated in this continuous improvement process, which places our clients at the center of our concerns, by signing a code of ethics.

I also undertake not to exert any pressure on the staff involved so as not to compromise their impartiality.

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With regard to data protection, our company undertakes to:

What a Work SRL has effective policies and procedures in place and maintains them.

We are aware of the risks associated with information security. We work together to develop security policies and procedures. We know who is responsible and how we apply the rules and procedures.

We know our environment and manage risks.

We know which information systems are important to What a Work SRL and the Trust CHECK division. We know the risks associated with these systems and keep them at acceptable levels. A cycle of continuous improvement ensures that our security levels continue to adapt to changes in our organization and environment.

We create secure services and maintain a robust infrastructure

The infrastructure on which vital systems depend is designed to be highly available.

We act proactively.

We apply patches regularly. We understand the vulnerabilities of our infrastructure and keep abreast of newly discovered vulnerabilities. We learn from security events and incidents.

We handle personal data appropriately.

We collect, use, and store personal data in accordance with the GDPR ((EU) 2016/679). This means that we provide the necessary technical and organizational measures.

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